As we ushered in the new year on January 1, 2020, we could not have foreseen what the upcoming four seasons had in store for us. Little did we know our organization would experience its most difficult year to date. Within only a few short months, as COVID took hold and civil unrest mounted across the nation, we faced critical questions: How would we keep our staff and clients safe and healthy in a global pandemic? How would our organization respond as the depth of our community’s systemic racism came into sharp relief? With the world turned upside down, would St. David’s Center be able to survive financially? In our previous 58 years of operation, we prided ourselves in our ability to meet each moment. But could we meet the profound challenges of this moment?

We are immensely proud and deeply humbled by how St. David’s Center answered these questions. To keep our team and families healthy, we quickly instituted a 12-Point Preparedness Plan; to stay afloat financially, we made substantial budget cuts and worked diligently to secure funding; and, never willing to sit idly by amidst inequity, we listened, learned, grew, and instituted internal plans to ensure St. David’s Center is an anti-racist organization. In an unprecedented year, we repeatedly demonstrated nimbleness, responsiveness, grit, determination, creativity, and resilience. Through it all – and above all – we remained strongly tethered to our mission. When our community needed us most, we were there. We altered our mindsets, our structure, and our services to walk alongside St. David’s Center’s children and families. We pivoted, planned, and showed up for our community, and our community – YOU – showed up for us. Thank you, friends and stakeholders.

We are deeply grateful for the support you provided during this difficult year. While we hold tight to all we learned in 2020, we look forward to moving forward, together, toward a bright future.

Julie Sjordal | Chief Executive Officer
Nathan Whittier | Board Chair
Finances steadied over the course of the year, and St. David’s Center rehired a majority of its furloughed staff and offered other employees a return to full-time work. The leadership team instituted a hybrid office-telecommuting plan, allowing administrative staff to work up to 80% of their weekly hours off-site and 20% onsite in designated and socially-distanced workspaces. Despite the disruptions, our staff continued to develop their skills. The percent of our clinical workforce trained in at least one evidence-based practice grew from 32% (48 therapists) in 2016 to 76% (115 therapists) in 2020.

RESILIENCE IN OUR ORGANIZATION

Like so many organizations in our state, nation, and throughout the world, St. David’s Center was significantly impacted by the global pandemic.

- On March 16, revenue halted at St. David’s Center.
- On March 23, St. David’s Center furloughed 200 employees, including approximately half of the organization’s administrative staff.
- Many of the remaining staff accepted reduced hours and additional responsibility.
- In April, leadership projected a $1.7 million year-end loss.
- In May, leadership made the difficult decision to close St. David’s Center’s St. Louis Park site at the end of July. The location provided office and treatment space for 60 staff for nearly ten years.

On March 16, revenue halted at St. David’s Center. On March 23, St. David’s Center furloughed 200 employees, including approximately half of the organization’s administrative staff.

In 2020, despite pandemic-related decreases in the number of children served in several service areas, we reached more children through Children’s Mental Health Services, the Parent-Child Program, and the Early Childhood Nutrition Program.

The total number of children and families served through our centers and telehealth rose from:

<table>
<thead>
<tr>
<th>Year</th>
<th>Number of Children and Families Served</th>
</tr>
</thead>
<tbody>
<tr>
<td>2019</td>
<td>4,206</td>
</tr>
<tr>
<td>2020</td>
<td>4,302</td>
</tr>
</tbody>
</table>

St. David’s Center’s reduced but dedicated, creative, and resilient team quickly pivoted to meet the moment.

- In six weeks, our staff packed the 15,000-square-foot St. Louis Park office and moved that infrastructure to our centers in Minnetonka and Minneapolis, redesigned to absorb the St. Louis Park team. The closure of this satellite site saved $200,000.
- St. David’s Center launched a rescue campaign that resulted in over $1.1 million in funding, including:
  - St. David’s Center’s reduced but dedicated, creative, and resilient team quickly pivoted to meet the moment.
  - The leadership team instituted a hybrid office-telecommuting plan, allowing administrative staff to work up to 80% of their weekly hours off-site and 20% onsite in designated and socially-distanced workspaces.
- Despite the disruptions, our staff continued to develop their skills. The percent of our clinical workforce trained in at least one evidence-based practice grew from 32% (48 therapists) in 2016 to 76% (115 therapists) in 2020.

St. David’s Center’s timely and innovative pivots, budgetary expense cuts, careful financial management, and successful fundraising strategies resulted in the organization’s survival and an astonishing break-even budget at year end.

<table>
<thead>
<tr>
<th>Source of Support</th>
<th>Total Funding</th>
</tr>
</thead>
<tbody>
<tr>
<td>Public Funding</td>
<td>$672,456</td>
</tr>
<tr>
<td>Medicaid Provider Relief</td>
<td>$397,889</td>
</tr>
<tr>
<td>Other Federal Relief</td>
<td>$52,223</td>
</tr>
<tr>
<td>State of MN Childcare Grants</td>
<td>$102,531</td>
</tr>
<tr>
<td>Hennepin County Grants</td>
<td>$21,599</td>
</tr>
<tr>
<td>Philanthropy</td>
<td>$463,734</td>
</tr>
<tr>
<td>Foundation Grants</td>
<td>$114,000</td>
</tr>
<tr>
<td>Individual Gifts</td>
<td>$32,012</td>
</tr>
<tr>
<td>United Way</td>
<td>$12,000</td>
</tr>
<tr>
<td>Corporate Gifts</td>
<td>$10,811</td>
</tr>
</tbody>
</table>

In 2020, despite pandemic-related decreases in the number of children served in several service areas, we reached more children through Children’s Mental Health Services, the Parent-Child Program, and the Early Childhood Nutrition Program.
RESILIENCE IN OUR CENTERS

Following the guidance of an executive order issued by Governor Walz, St. David’s Center closed the organization’s center-based programs in Minneapolis and Minnetonka for planning from March 18 to March 29. This included pausing St. David’s Center’s Pediatric Therapies, Early Childhood Education, Children’s Mental Health Services, and Autism Treatment and Support Services.

In late March, St. David’s Center created The Preparedness Plan, a detailed and evolving COVID protocol plan that included: instating curbside drop-off and pickup, limiting the number of people in every indoor and outdoor space, and adhering to a strict disinfecting schedule.

By instituting this plan, our centers were able to reopen in phases.

- On March 30, St. David’s Center’s Minnetonka location opened Early Childhood Education for children of essential workers.
- On April 22, the Harman Center launched modified center-based services.
- On April 28, the Minnetonka center launched modified center-based services.

Between April 1 and December 31, our centers served 422 children. This included:

- 65 children in St. David’s Center’s Autism Day Treatment program
- 37 children in Family Place
- 233 children in Occupational Therapy
- 151 children in Speech Therapy
- 130 children in Early Childhood Education

Children enrolled in St. David’s Center’s Early Childhood Education program experienced gains of 142% in social-emotional development and gains of 144% in executive function.

Within Pediatric Therapies, 90% of the goals of 843 children were achieved or progress was made.

[We are back and it is WONDERFUL! My daughter is so happy at school! THANK YOU!!!]

- PARENT

I think SDC is doing exceptionally well under the circumstances. [Our child] is happy and thriving, and that’s what matters....

- PARENT

We are so grateful that you have put into place a plan that is safe and working! We are hopeful that you can continue to stay open as long as possible.

- PARENT

The first day that he was able to see [my child’s therapist] in person changed everything! I saw the spirit return! He had lost some skills, but [my child’s therapist] along with... the day treatment program have been helping us to regain those skills and acquire more. I really think returning to in-person at such a critical time has been life-changing for us.

- PARENT
The pandemic affected St. David’s Center’s ability to engage with children and families at the centers, and it paused several community partnerships and community-based therapies.

Facing new restrictions, St. David’s Center was called upon to pivot and find new ways to stay connected to our families and meet community needs.

### Resilience in our Community

To provide greater access to our critical services, the St. David’s Center team brought our previously-piloted telehealth system to scale, launching services for hundreds of families on March 30.

This allowed virtual access to the following clinical and social service programs:

- Children and Family Mental Health
- Parent-Child (Home Visiting) Services
- Autism Treatment and Support Services
- Community-Based Disability Services

Between April 1 and December 31, 995 children and families engaged in telehealth.

83% of 539 children had fewer symptoms of mental health needs, reduced severity of symptoms, or maintained functioning despite increased family distress.

### Telehealth in Numbers

<table>
<thead>
<tr>
<th>Service</th>
<th>Total Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adventure</td>
<td>23</td>
</tr>
<tr>
<td>Autism Day Treatment - Harman Center</td>
<td>15</td>
</tr>
<tr>
<td>Autism Day Treatment - Minnetonka</td>
<td>67</td>
</tr>
<tr>
<td>Autism Spectrum Disorder Support Services</td>
<td>46</td>
</tr>
<tr>
<td>Children’s Mental Health</td>
<td>209</td>
</tr>
<tr>
<td>Children’s Mental Health Case Management</td>
<td>134</td>
</tr>
<tr>
<td>Destination Anywhere</td>
<td>9</td>
</tr>
<tr>
<td>Early Childhood Home Visiting</td>
<td>14</td>
</tr>
<tr>
<td>Family Place - Harman Center</td>
<td>24</td>
</tr>
<tr>
<td>Family Place - Minnetonka</td>
<td>31</td>
</tr>
<tr>
<td>Foster Care</td>
<td>22</td>
</tr>
<tr>
<td>In-Home Support</td>
<td>3</td>
</tr>
<tr>
<td>Infant Parent Development Program</td>
<td>71</td>
</tr>
<tr>
<td>Infant-Parent Development Program</td>
<td>115</td>
</tr>
<tr>
<td>Infant-Parent Development Program - Harman Center</td>
<td>18</td>
</tr>
<tr>
<td>Occupational Therapy - Harman Center</td>
<td>207</td>
</tr>
<tr>
<td>Occupational Therapy - Minnetonka</td>
<td>64</td>
</tr>
<tr>
<td>Parent-Child Program</td>
<td>102</td>
</tr>
<tr>
<td>School Linked Mental Health</td>
<td>24</td>
</tr>
<tr>
<td>Speech Therapy - Harman Center</td>
<td>193</td>
</tr>
<tr>
<td>Speech Therapy - Minnetonka</td>
<td>71</td>
</tr>
</tbody>
</table>

### Telehealth in Numbers

- 99% of 136 parents demonstrated positive responsive parenting that supports their children’s development.
- 100% feel more equipped as parents.

### Parent-Child Home Visiting Results:

"With one family, this was the only way to be able to actually visit, as they did not want to do a virtual visit on their phone and did not own a computer or other device."

- St. David’s Center Staff Member

"One parent really appreciated an in-person option, as she was concerned about her child’s social skills and continuity of relationships and felt video visits were not fully supportive of her goals and concerns."

- St. David’s Center Staff Member
FINANCIALS

OPERATING REVENUE

<table>
<thead>
<tr>
<th>Category</th>
<th>2019</th>
<th>2020</th>
</tr>
</thead>
<tbody>
<tr>
<td>Government Contracts</td>
<td>$10,048,579</td>
<td>$10,048,579</td>
</tr>
<tr>
<td>Insurance</td>
<td>$4,848,108</td>
<td>$5,674,546</td>
</tr>
<tr>
<td>Contributions/Special Events</td>
<td>$1,426,887</td>
<td>$912,068</td>
</tr>
<tr>
<td>Tuition/Private Fees</td>
<td>$1,536,520</td>
<td>$2,905,945</td>
</tr>
<tr>
<td>United Way</td>
<td>$84,894</td>
<td>$78,030</td>
</tr>
<tr>
<td>Investment Income</td>
<td>$69,247</td>
<td>$38,391</td>
</tr>
<tr>
<td>Net Assets Released from Restriction</td>
<td>$656,395</td>
<td>$1,271,996</td>
</tr>
<tr>
<td>Other</td>
<td>$504,817</td>
<td>$11,845</td>
</tr>
<tr>
<td>Total Revenue</td>
<td>$19,175,447</td>
<td>$21,082,053</td>
</tr>
</tbody>
</table>

OPERATING EXPENSES BY CATEGORY

<table>
<thead>
<tr>
<th>Category</th>
<th>2019</th>
<th>2020</th>
</tr>
</thead>
<tbody>
<tr>
<td>Salaries/Tax/Benefits</td>
<td>$15,552,240</td>
<td>$17,551,105</td>
</tr>
<tr>
<td>Professional, Training, Activity Fees</td>
<td>$1,274,697</td>
<td>$1,655,202</td>
</tr>
<tr>
<td>Supplies</td>
<td>$182,216</td>
<td>$274,083</td>
</tr>
<tr>
<td>Depreciation</td>
<td>$1,001,477</td>
<td>$993,031</td>
</tr>
<tr>
<td>Communications</td>
<td>$126,635</td>
<td>$170,739</td>
</tr>
<tr>
<td>Occupancy</td>
<td>$673,269</td>
<td>$644,628</td>
</tr>
<tr>
<td>Other Expenses</td>
<td>$301,977</td>
<td>$150,684</td>
</tr>
<tr>
<td>Total Expenses</td>
<td>$19,114,511</td>
<td>$21,439,472</td>
</tr>
</tbody>
</table>

TOP FIVE PROGRAMS BY EXPENSE IN 2020

<table>
<thead>
<tr>
<th>Program</th>
<th>2020</th>
<th>2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>In-Home Disability Support/ Waivered Services</td>
<td>$2,712,519</td>
<td>$2,712,519</td>
</tr>
<tr>
<td>Pediatric Therapies</td>
<td>$1,913,517</td>
<td>$1,913,517</td>
</tr>
<tr>
<td>Early Childhood Education and In-Center Respite</td>
<td>$1,740,023</td>
<td>$1,740,023</td>
</tr>
<tr>
<td>Autism Day Treatment</td>
<td>$1,410,311</td>
<td>$1,410,311</td>
</tr>
<tr>
<td>Intensive Family Mental Health Services</td>
<td>$795,246</td>
<td>$795,246</td>
</tr>
</tbody>
</table>

STATEMENT OF FINANCIAL POSITION

Fiscal years ending Dec. 31, 2020 and Dec. 31, 2019

<table>
<thead>
<tr>
<th>Statement</th>
<th>2020</th>
<th>2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>ASSETS</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Current Assets</td>
<td>$4,151,606</td>
<td>$3,588,410</td>
</tr>
<tr>
<td>Multi-Year Pledges</td>
<td>$86,499</td>
<td>$136,293</td>
</tr>
<tr>
<td>Investments</td>
<td>$2,568,250</td>
<td>$2,632,001</td>
</tr>
<tr>
<td>Property/Plant/Equipment</td>
<td>$12,306,404</td>
<td>$12,347,015</td>
</tr>
<tr>
<td>Total Assets</td>
<td>$19,112,759</td>
<td>$19,633,519</td>
</tr>
</tbody>
</table>

| LIABILITIES AND NET ASSETS     |          |          |
| Current Liabilities            | $2,199,865 | $1,732,324 |
| Noncurrent Liabilities         | $307,740   | $744,040  |
| Total Liabilities              | $2,507,605 | $2,476,364 |
| Without Donor Restriction      | $13,247,252 | $13,520,147 |
| With Donor Restriction         | $3,357,902  | $3,637,008 |
| Total Net Assets               | $16,605,154 | $17,157,155 |
| Total Liabilities and Net Assets| $19,112,759 | $19,633,519 |
EXECUTIVE AND SENIOR LEADERSHIP TEAM

Julie Sjordal
Chief Executive Officer
Erica Tennesen
Chief Financial Officer
Maureen Walsh
Chief Advancement & Strategy Officer
Candice Daulton
Senior Director, Early Childhood Education
Laura Domin
Director, Policy, Training & Talent
Paula Frisk, MS
Senior Director, Parent-Child Services
Jayson Palm
Director of Facilities & Risk Management
Kate Richford
Senior Director, Foster Care and Intensive Family Mental Health Services
Emily Walton
Director of Administration & Health Information Management

IN HONOR OF

Michael Adams
Miles Family Fund of the Minneapolis Foundation
Ellis Anderson
Jill Larson
Aria
Anonymous
Kaithlin Bach
Teri Benson
The Beauchamp Family
Anonymous
Diego Becerra
Ana Paula Zamorano
Katie Biederman
Center for Engaging Autism
Eddie Brinkman
Thomas McCready
Oscar Carroll
Boer Robinson
Laticia Cook
Jana Simmons
Advancement Committee Chair
Lisa Bailey
Curtis Bell
Rachel Bix, MD
Craig Budolfson
Nate Geske
Betsy Hawn
Kristin Madgett
Rhoda Mitra-Rich Reed, EdLD
Colleen Ness
Jim Stewart
Debbie Stolfer
Rafael Vasconcellos, MD

Will Lazorik
David and Lynda Ruce
Charis LeVin
Charlie and Martha LeVin
Tiago Lindberg
Larry and Onalee Lindberg
Malcolm Massey
Harold and Sheryl Springer
Jane Salmen McGough
Kristin Nordling
Colleen Ness
Petra Blommer
Jane Ranum
Martha and John Usilton
Jana Rasmussen
Julie and Dan Sjordal
Barbara and Bill Richford
Troy and Kate Richford
Mingus Robson
Britt Robson and Roberta Weisel
Rooms 138 and 217
Michael Adams
Miles Family Fund of the Minneapolis Foundation
Kaithlin Ulrich
Robert Ulrich and Robin Hechtner
Rafael Vasconcellos
Steven and Nancy Rush
Emily Walton
Ryan Tyner
Lennon Whitney
LaMond
Ruth Whitney Bowe

2020 BOARD OF DIRECTORS

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Webb Friedly
Past Board Chair
Timothy McGough & Katherine McCreary
with a promising start on October 26, 2020
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Alix Colehour
Human Resources Committee Chair
Kate Louren
Strategic Oversight Committee Chair
Jane Simmons
Advancement Committee Chair
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Curtis Bell
Rachel Bix, MD
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Kate Richford
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Katia Ketcher
Judith and Robert Kallaus
Sally Krull
Nancy and Matthew Krull
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Lennon Whitney
LaMond
Ruth Whitney Bowe
IN MEMORY OF TIMOTHY McGOUGH

Tim McGough was a man of integrity, humility, and compassion. He was an integral part of our St. David’s Center community – a community for which he advocated strongly and cared deeply. His legacy lives on across our ten-acre campus in Minnetonka, in our classrooms and treatment rooms, renovated and expanded under his careful oversight. We miss him dearly and will continue to keep his memory alive for years to come.
VOLUNTEERS

Laura Falenczykowski
Nicholas Falenczykowski
John Feste
Krista Fisher
Webb Fisher
Jenny Gallagher
Anne Gallatte
Maeve Gallivan
Jessy Galvin
Erin Gerard
Cindy Geske
Marei Giegerich
Katie Goldstein
Maren Greb
Brooke Greenwell
Gaby Grinberg
Aston Grudnowski
John Grudnowski
Annabelle Guthrie
Emily Gutlovics
Reno Hall
Jennifer Hamm
Meghan Hanley
Betsy Haar
Catherine Hicks
Wendy Hitch
Bri Hodges
Deborah Houston
Dr. Doug Hunt
Amy Inman
Amber Jensen
Brent Johnson
Donna Johnson
Julius Jones
Maurice Jones
Meghan Jones
Lynn Jorgenson
Wendy Judd
Richard Justman, MD
Alyssa Kalman
Karen Kavanagh
Dave Kennedy

SFM Companies

Minnetonka Squirt B1 Black
Microsoft
McKinsey
Marsh & McLennan Agency
Louise Gray
Steven Zwick
Charley Zwick
Barbara Zielinski

STANDARDIZED TREATMENTS

Each client receives a variety of services designed to address the unique needs of our clients. These services include:

AUTOIMMUNE DISORDERS: 211 SERVED

Services improve outcomes for clients with chronic lifestyle conditions, such as autoimmune disorders, and the best outcomes for risk factors, and the best outcomes for

CHILDREN AND FAMILY MENTAL HEALTH: 1,289 SERVED

Our foster care team works in conjunction with county social workers, fostering children and development-based approach.

COMMUNITY-BASED DISABILITY SERVICES: 297 SERVED

With ongoing therapy, utilizing a relationship-, play-, and feed therapy, and intensive family mental health treatment.

FOSTER CARE: 75 SERVED

Our foster care team works in conjunction with county social workers, fostering children and development-based approach.

ISLAND BELL

Our foster care team works in conjunction with county social workers, fostering children and development-based approach.

CONTACT

952.548.8700
CORE Program Information
952.939.0396
General Information
stdavidscenter.org

INCLUSIVE EARLY CHILDHOOD EDUCATION: 260 SERVED

Our Reggio Emilia-inspired program 260 SERVED

Services improve developmental outcomes for children ages two to 12 and include occupational therapy, speech-language therapy, and feeding therapy for children ages 18 months to 12 years.

PEDIATRIC THERAPIES: 843 SERVED

Services improve developmental outcomes for children ages two to 12 and include occupational therapy, speech-language therapy, and feeding therapy for children ages 18 months to 12 years.

INCLUSIVE EARLY CHILDHOOD EDUCATION: 260 SERVED

Our Reggio Emilia-inspired program 260 SERVED

Services improve outcomes for children with ASD through preschool and school-age day treatment and outpatient mental health therapy, utilizing a relationship-, play-, and feeding therapy for children ages two to 12 and include occupational therapy, speech-language therapy, and feeding therapy for children ages 18 months to 12 years.

PEDIATRIC THERAPIES: 843 SERVED

Services improve developmental outcomes for children ages two to 12 and include occupational therapy, speech-language therapy, and feeding therapy for children ages 18 months to 12 years.